

CapTel North Carolina.



Converse with ease.

CapTel[®] by Relay North Carolina displays word-for-word captions of everything your **friends**, **family**, and **loved ones** say during your phone conversations. Don't miss another word!

CapTel North Carolina Service:

- Is offered at no cost* through participating state relay program
 - Allows you to dial the person you're calling directly
 - Enables you to converse naturally over the phone
- * Users are responsible for their own long distance charges.

Captioned Telephone:

- Has a bright, easy-to-read display
- Captions simultaneously, even when the conversation is in process
- Functions as a regular telephone and can be used by anyone

"That's awesome!"



For more information,
contact Kim Calabretta
kim.m.calabretta@sprint.com
919-719-2705 (Voice/CapTel)
or visit: www.relaync.com

Make a call with CapTel[®]



- 1 Display buttons:** Use the buttons to make selections after you press MENU.
- 2 Menu button:** Set up features such as display contrast, ringer pitch, etc.
- 3 Flash button (non-captioned calls only):** Briefly interrupt the phone conversation without physically hanging up the phone. Used with functions like call-waiting.
- 4 Hold button:** Put the caller on hold.
- 5 Volume button:** Turn amplification on or off.
- 6 Caption button:** Turn captions on or off.
- 7 Volume slide control:** Increase or reduce the sound volume by sliding the button.
- 8 Tone slide control:** Adjust the quality of the handset sound to a frequency range that works best for you.
- 9 Ringer volume control:** Increase or reduce the ring volume.

Placing a call:

- 1** Pick up the handset.
- 2** Verify that the red light over the Caption button is lit. If not, press the CAPTION button to turn it on.
- 3** Dial the number of the person you are calling.
- 4** After the "Waiting for Captions" screen, your call is connected with captions.
- 5** Begin your conversation.



To reach a CapTel user:**

- Dial 1-877-243-2823
(Español: 1-866-217-3362)*
* Hours are 7 AM to 11 PM Central Time, everyday
- Listen for the short message.
- Enter the area code and phone number of the CapTel user and then press pound (#).
- Speak when the call is answered.



If you know your CapTel party uses 2-Line CapTel:

- Dial only the CapTel user's phone number.
- When the CapTel user answers, begin your conversation.

NOTE: When you finished your turn speaking, it might take the CapTel user a moment to respond while they read the captions of your conversation.

** CA, TX and Federal users have specialized phone numbers. Please consult the CapTel user for the correct toll free number.